

Privacy Policy

Introduction

The processing of your personal data is carried out by or on behalf of the Ramblers. The Ramblers Association is a registered charity in England & Wales No: 1093577, and in Scotland No: SC039799. We are registered as a data controller with the Information Commissioner for the United Kingdom and the Channel Islands, data controller number Z7904496.

We respect your privacy and are committed to maintaining the security of your personal information. This policy outlines how and why we collect and use personal data. We want to ensure you are informed and in control of your data.

Please be assured that we will never sell your personal data, and will only ever share it with third parties where we have your permission and/or where it is necessary for us to fulfil a contract or service obligation.

How do we collect information?

The types of information collected include you're:

- Name.
- E-mail address.
- Full postal address.
- Telephone number.

We will also collect, and securely hold, data you supply us related to joining the walking for health scheme as a volunteer. We do not keep on record data related to social media usage or accounts.

How do we use this information?

We will use your personal information to provide you with the services, or information you have requested, for administration purposes – such as:

- Updating the Walking for health database.
- Producing aggregated reports.

How do we protect personal information?

We use secure servers when you store, record or manage the walking for health and survey monkey databases. We also take appropriate measures to ensure that the information disclosed to us is kept secure, accurate and up to date and kept only for so long as is necessary.

Anonymised data

We may aggregate and anonymise personal data so that it can no longer be linked to any particular person. This information is used for a variety of purposes, such as recruiting new supporters,

research, to identify trends or patterns within our existing supporter base and to demonstrate the impact of our work. This information helps inform our actions and improve our campaigns, products/services and materials.

Your consent

By providing us with your personal data, including sensitive personal data such as on your health, you consent to the collection and use of any information you provide in accordance with the above purposes and this privacy statement.

We will never sell or share your personal data with any third parties.

Withdrawing consent

You can change or withdraw your consent for us to hold or to use your personal data for the purposes set out above by emailing your scheme coordinator or walkingforhealth@ramblers.org.uk.

Right of access

You have the right to ask for a copy of the information we hold about you and to have any inaccuracies in your personal details corrected. You can also request that we remove your records from our database or provide you with a copy of the information we hold about you. You can also ask us to stop using your data for a specific purpose.

Changes to personal details

If your personal details change, please help us to keep your information up to date by notifying us.

You can do this by:

- Informing your scheme coordinator.
- Changing your details in your profile if you have registered on our website.

We reserve the right to amend this privacy statement so please do check back from time to time. If we do so, we will post notice of the change on our website and make every effort to inform you of any material changes to the policy.

Complaints

If you are unhappy about how we have used your data, you can complain to the Ramblers directly by contacting our Data Protection Officer at dataprotectionofficer@ramblers.org.uk.

If you are not happy with our response, or you believe that your data protection or privacy rights have been infringed, you can complain to the UK Information Commissioner's Office which regulates and enforces data protection law in the UK. Details of how to do this can be found at www.ico.org.uk.

Last updated 8 June 2018